NEW REGIONALISM WORK FOR 50 YEARS

Annual Report 2012 – 2013



Central Savannah River Area Regional Commission

Burke Columbia Glascock Hancock Jefferson Jenkins Lincoln

McDuffie Richmond Taliaferro Warren Washington Wilkes



COURTHOUSES OF THE CSRA







CSRA RC EXECUTIVE COMMITTEE

2012-2013

annah

Jerry Henry Jenkins County Chairman John Luther Augusta-Richmond County Vice-Chairman

Ken Usry City of Thomson Treasurer John Graham Warren County Secretary

Jimmy Andrews
City of Sandersville

Tony Mimbs
City of Warrenton

Ron Cross
Columbia County

Jesse Mitchell Hancock County

Terry Elam Augusta Technical College

Pal Com

Andy Crosson
CSRA RC
Executive Director

Mack Shealy CSRA RC Financial Officer

COURTHOUSES OF THE CSRA

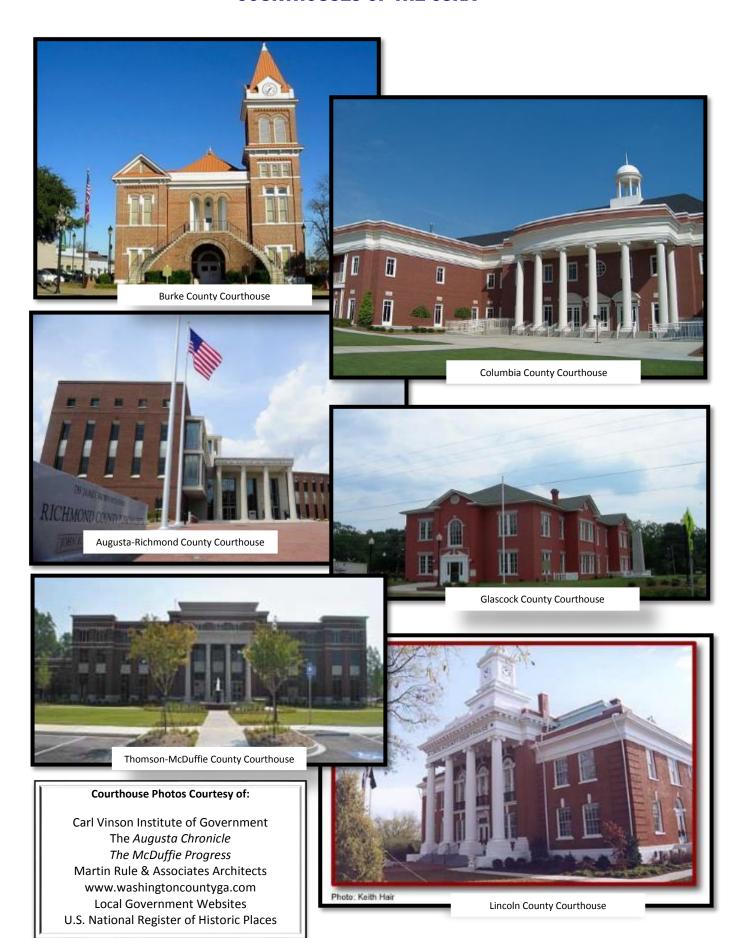


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PREAMBLE OF THE CSRA RC

MISSION OF THE RC

COURTHOUSES OF THE CSRA









EXECUTIVE DIRECTOR'S ANNUAL REPORT

FISCAL YEAR ENDING JUNE 30, 2013

Despite the national, state, regional, and local economic distress facing each of our jurisdictions, FY2013 marked a very busy year for the CSRA Regional Commission. Detailed information about the fiscal year's activities is included in the annual report. Some of the major activities that we engaged in during the year are as follows:

- > Commission staff provided assistance throughout the Transportation Investment Act of 2010 process which resulted in the *creation a Transportation Special Purpose Local Option Sales Tax* (TSPLOST) list of 84 regional transportation projects totaling approximately \$625 million that was approved by the region's voters in August, 2012.
- Local Government Services (LGS) staff successfully applied for two Community Housing Investment Program applications for the cities of Sandersville and Wadley, resulting in \$306,000 grant awards for each community.
- During FY2013, the CCSP program served 822 clients in the community instead of a nursing facility, saving over \$12 million Medicaid dollars.
- The Planning Department developed the Kettle Creek Battlefield Master Plan, which is designed to improve the visitor experience at the site and to create a place that honors the history of the battle and serves as an asset to the community. The project received a National Award for Innovation from the National Association of Development Organizations.
- The AAA's Nutrition Services Program worked side by side with 21 region wide sites to provide 215,344 congregate and home delivered meals to seniors in the east central Georgia region at a net cost of \$958,281.
- Economic Development staff continued to provide project consultation, grant writing assistance, and administration of state and federal funding to local governments, and administered more than \$1.9 million in economic development grant funds for member jurisdictions creating and/or retaining more than 600 jobs.
- ➤ LGS staff applied for and/or received over \$25 million of state and federal grants for infrastructure, Brownfields, housing assessment planning, hazard mitigation planning, economic development and historic preservation projects. In addition, the Local Government Services Department administered over \$28 million in grant funds.
- The AAA was approved for the Community-based Care Transitions Program (CCTP) which will help individuals with complicated care needs and their family caregivers receive specific tools to learn self-management skills that will aid them in their transition from a hospital to home setting.
- For the nineteenth consecutive year, the CSRA RC's Comprehensive Annual Financial Report received the Government Financial Officers Association (GFOA) award for Certificate of Achievement for Excellence in Financial Reporting.

This year's Annual Report theme is "New Regionalism." Today's environment puts local governments in competition not only with their neighbors, but with communities across the world. Regional leaders recognize that the success of their own community relies heavily on the success of their neighbors. By working together, the long-term economic vitality of the 13 counties and 39 cities within the CSRA can be strengthened. This mindset was very evident during FY2012. The Transportation Investment Act of 2010 resulted in regional leaders working together to develop a list of 84 projects totaling approximately \$625 million designed to improve east central Georgia's transportation system over the next 10 years. This regional effort places the CSRA in a position to capitalize on growth and development during the next decade.

EXECUTIVE DIRECTOR'S ANNUAL REPORT

Regional entities such as the Unified Development Council and the Unified Development Authority play an integral role in promoting this area as an ideal place to create jobs, raise families, and educate tomorrow's leaders. Since 1962, member governments have actively turned to the CSRA Regional Commission to navigate public sector challenges. Working with each member, and with the multitude of regionally focused groups such as the Clarks' Hill Partnership or the CSRA Alliance for Fort Gordon, the CSRA Regional Commission maintains a focused and leading role in fostering new regionalism across the area.

Service Delivery

As usual, please keep in mind that the Regional Commission operates on the economic principle of economies of scale. The importance of this simple fact dictates that I remind you again that the RC staff is capable of providing services in a wide variety of programmatic areas. For example, by utilizing RC staff, your community continues to have access to:

- > Statistical and research personnel with economic development and analytical training,
- Planners who have a technical background and practical experience to better serve you in the areas of local planning, zoning, and land-use development,
- Historic preservation planning assistance from employees with extensive educational training and experience in the field,
- Economic development assistance in the areas of community marketing and impact analyses,
- > Geographic information system (GIS) technology and technical assistance,
- Professional grant writing and grant administration services,
- Comprehensive personnel system developments/updates including job description development, wage and salary analyses, and merit-based pay plan development and implementation.

In addition, CSRA Business Lending (formerly the CSRA Development Companies) is made up of component units of the CSRA Regional Commission. CSRA Business Lending provides loans to small businesses for a variety of purposes. The programs have grown from financing a handful of loans each year in the 1980s to funding over 240 projects in the last five years. CSRA Business Lending has operating relationships with the Small Business Administration (SBA), the Economic Development Administration (EDA), and the Department of Agriculture (USDA). Through the efforts of CSRA Business Lending's staff, the RC has completed 214 projects totaling \$274,651,277 and helped local businesses create and/or retain 1,475 jobs during the past five years.

Finally, the Regional Commission continued in FY2012 to serve as the state-designated Area Agency on Aging for the CSRA. Through the RC's AAA department, numerous contractors and subgrantees in the region received funding for projects designed to assist the region's elderly population. Additional information about the AAA's accomplishments can be found under the Area Agency on Aging's departmental section in this report.

As this year's Annual Report will show, the CSRA Regional Commission worked on a wide variety of projects during FY2013. This annual report outlines many of the tasks undertaken and goals achieved by the RC staff during the fiscal year. I encourage you to review it thoroughly so that you can fully appreciate all of the work that the RC is capable of doing for your community.

Please do not hesitate to contact me if the Central Savannah River Area Regional Commission can ever be of any assistance to you or your community.

Sincerely,

Andy Crosson
Executive Director

FINANCE AND ADMINISTRATION

L. Mack Shealy, CPA, CGFM, CICA - Chief Financial Officer

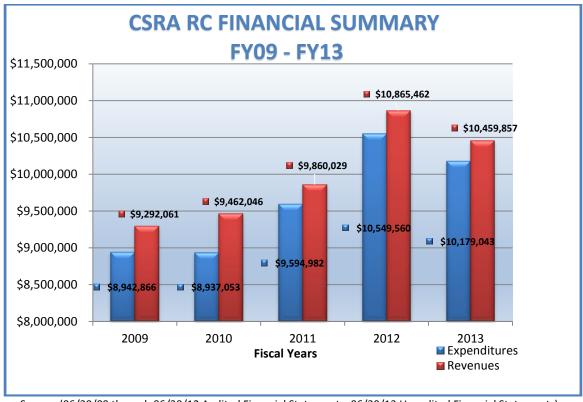
Department Overview

The Department of Finance and Administration manages all internal and external financial activities of the CSRA RC. The Department runs all financial operations required for the day-to-day maintenance of the Commission, such as accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Department of Finance supports other departments in the Commission by tracking the funding status and expenditure levels of grants received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the Regional Commission.

For nineteen consecutive years the CSRA RC's Comprehensive Annual Financial Report has received the Government Financial Officers Association (GFOA) award for Certificate of Achievement for Excellence in Financial Reporting.

The administrative staff of the Department works diligently to ensure that all reports, documents, correspondence, and related materials are transmitted and maintained in a professional, accurate, and efficient manner. Additional services provided by the administrative staff of the Department include: word processing and desktop publishing; physical plant management of the office; updates and distribution of information to the Board of Directors; and organization of Board meetings, retreats, and special functions.

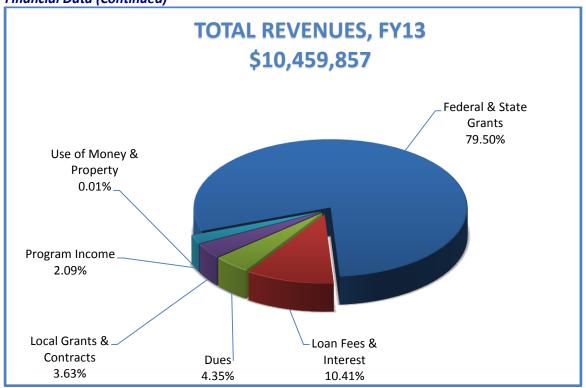
Financial Data for RC: (includes revenues and expenses of the CSRA Local Development Companies - component units of the CSRA Regional Commission)

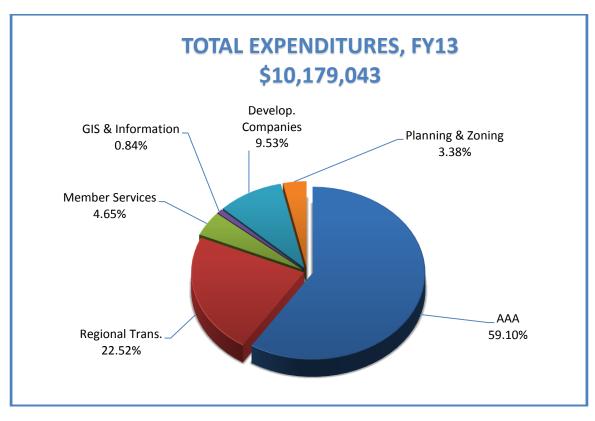


Source: (06/30/09 through 06/30/12 Audited Financial Statements; 06/30/13 Unaudited Financial Statements)

FINANCE AND ADMINISTRATION

Financial Data (Continued)





Source: (06/30/09 through 06/30/12 Audited Financial Statements; 06/30/13 Unaudited Financial Statements)

COORDINATED TRANSPORTATION

Sherry Utley, Paraprofessional Accountant

The Department of Human Services (DHS) Coordinated Transportation System operates across divisional lines to provide quality transportation services for DHS consumers in a safe, efficient and effective manner. DHS is comprised of several divisions; among those supported under the DHS Coordinated



Transportation System are the Division of Aging, the Department of Behavioral Health and Developmental Disabilities, the Department of Family and Children Services TANF and the Georgia Department of Labor.

The CSRA RC served as the primary contractor having sub-contractual agreements with the area transportation service providers. Through these arrangements, the CSRA RC was responsible for administering the transportation of consumers for AGING, DBHDD, DFCS TANF and GDOL Programs. The CSRA RC's administrative staff solicited potential providers including governmental, private, for-profit, and non-profit operators. The contract manager was responsible for preparing and submitting proposals and establishing contractual agreements with subcontractors.

During FY 2013, the contract manager established contracts with and monitored the operations of each of the eleven subcontractors. Throughout the year, technical support and training were provided to subcontractors to ensure that all reports, documents, and correspondence were transmitted and maintained in an accurate, efficient manner.

During the past fiscal year, the CSRA RC's administrative staff managed contracts totaling \$2,378,734 for Burke, Columbia, Glascock, Hancock, Jenkins, Lincoln, McDuffie, Richmond, Screven, Taliaferro, Warren, Washington, and Wilkes Counties. The total number of unduplicated consumers served in Region 7 through the DHS Coordinated System for FY 2013 was approximately 919 for a total of 148,032 one-way trips. The DHS Coordinated Transportation Contract is comprised of federal, state, and local funding sources.

The following is a summary of last year's expenditure activity:

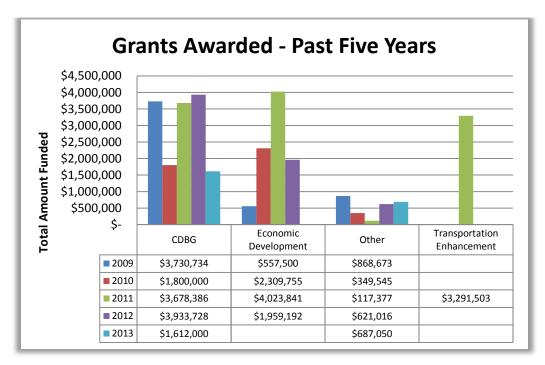
Local Government	Funding Type(s)	Expenditures
Burke County	SSBG, 5310, State, TANF	\$220,344
Columbia County	SSBG, 5310, State, TANF	\$143,000
Glascock County	TANF	\$1,000
Hancock County	SSBG, 5310, State, TANF	\$140,884
Jenkins County	SSBG, 5310, TANF	\$30,400
Lincoln County	SSBG, 5310, TANF	\$11,000
McDuffie County	SSBG, 5310, TANF	\$25,032
Richmond County	SSBG, 5310, State, TANF	\$1,233,919
Screven County	SSBG, 5310, State, TANF	\$230,433
Taliaferro County	SSBG, 5310, TANF	\$8,500
Warren County	SSBG, 5310, TANF	\$39,214
Washington County	SSBG, 5310, State, TANF	\$285,008
Wilkes County	TANF	\$10,000
TOTAL		\$2,378,734

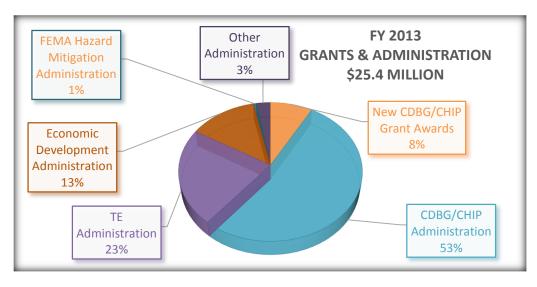
50TH ANNIVERSARY OF THE CSRA REGIONAL COMMISSION



Anne S. Floyd, Director Linda Grijaiva, Director of Community Development Stephanie Quattiebaum, Director of Economic Development Nicee Davis, Grant Administrator Jennie Allison, Economic Development Project Manager

The Local Government Services department offers a wide variety of services to local governments, citizens and non-profit agencies of the CSRA, including grant preparation and administration (CDBG and Transportation Enhancement primarily), economic development, and historic preservation. During fiscal year 2013, the LGS staff applied for \$3.1 million in state and federal grant funds for CSRA local governments. The Staff also administered \$25.4 million in active projects. These grant funds will provide improvements for infrastructure, transportation enhancement, Brownfields, housing assessment planning, hazard mitigation planning, and historic preservation projects. Collectively, the Regional Commission applied for and administered \$28.5 million in FY2013 on behalf of our member governments.





COMMUNITY DEVELOPMENT DIVISION

Community Development Block Grants (\$1.4 Million Awarded)

In Fiscal Year 2013, four (4) regular round CDBG applications in the amount of \$2,300,000 were prepared for CSRA local governments by RC staff. All together two (2) Community Development Block Grants (two public facility) totaling \$1 million were awarded to member governments. In addition, one Fiscal Year 2012 CDBG was awarded through DCA de-obligated funds for \$500,000.00 that was next on the list. Local governments will utilize these CDBG funds for the following infrastructure and housing projects to benefit low to moderate-income residents.

✓ City of Dearing: \$500,000, Multi-infrastructure, water

facilities, street, and flood and

drainage improvements

✓ City of Wadley: \$500,000 Sewer Improvements
✓ City of Millen: \$462,054 Sewer Improvements

Grant Administration (\$12,563,484)

In addition to preparing CDBG grant applications, the Local Government Services (LGS) staff administered 23 CDBG and 3 CHIP grants totaling nearly \$12.5 million. Five of the grants were closed out. Housing Units completed: 4 in Thomson, 1 in Sandersville, 1 in Waynesboro, 2 in Louisville, and 1 in Washington.



Wrens 2011 CDBG - truck loaded with pipe for sewer improvements

During the year, LGS staff administered Community Development Block Grants for:

- Burke County
- Columbia County
- Hancock County
- Jefferson County (two)
- ➤ Lincoln County
- Washington County
- Wilkes County
- City of Lincolnton
- City of Louisville

- City of Millen
- City of Sandersville (two)
- City of Sardis
- City of Tennille (two)
- City of Thomson (three)
- City of Wadley
- City of Washington (two)
- City of Waynesboro
- City of Wrens (two)

City of Washington Norman Street Reconstruction





CHIP Grants Awarded (\$612,000) and Administration (\$900,000)

Two CHIP applications submitted in December 2012 for the cities of Sandersville and Wadley were awarded in the amount of \$306,000 each.

LGS staff is administering Community HOME Investment Program (CHIP) grants for Sandersville, Waynesboro, and Wrens. Housing units completed with CHIP funds in FY2013 include one (1) in Sandersville and one (1) in Wrens.



Sandersville 09 CHIP House Reconstruction

Other Administration (\$667,744)

The City of Millen was awarded a cleanup grant from EPA that LGS administered to demolish the former SOC gas station which was used for green space. To continue redevelopment, Jenkins County was awarded \$667,744 for a 2012 National Scenic Byways grant to construct an Interpretive Visitors Center on this site to complement the 30-mile Jenkins County Scenic Byway.



Other Projects (\$185,220)

- Staff is conducting a housing Inventory for the City of Harlem.
- Staff is rewriting the Town of Riddleville's Charter.
- CSRA RC staff submitted on November 30 a DNR/Recreational Trails grant for Wilkes County in the amount of \$76,220.
- CSRA RC staff submitted on November 30 a DNR/Recreational Trails grant for Lincoln County in the amount of \$100,000.

TEA-21 Administration (\$5.7 Million)

LGS staff provided full grant administration for twelve (12) Transportation Enhancement projects totaling over \$5.7 million.



City of Sardis – **Before** Transportation Enhancement Grant Improvements



City of Sardis - After Transportation Enhancement Grant Improvements



City of Wadley – **Before** Transportation Enhancement Grant Improvements



City of Wadley - After Transportation Enhancement Grant Improvements

TEA-21 Active Project Status Report

City/County	Project	Concept Report	Section 106	Categorical Exclusion	Construction
Augusta	Streetscape	Approved	Approved	Approved	Underway
Columbia County	Trail	Approved	Underway	-	-
Lincolnton, Phase II	Streetscape	Approved	Approved	Approved	ROW process
Lincolnton, Phase III	Streetscape	Approved	Approved	Underway	-
Hancock County	Streetscape	Submitted	Submitted	-	-
Millen, Phase III	Streetscape	Approved	Underway	-	-
Sandersville	Streetscape	Approved	Approved	Approved	ROW process
Sardis	Streetscape	Approved	Approved	Approved	Re-Bid Nov. 2012
Tennille, Phase II	Streetscape Depot	Approved	Approved	Underway	-
Thomson, Phase II	Streetscape Depot	Submitted	Submitted	Submitted	Underway
Wadley	Streetscape	Approved	Approved	Approved	Underway
Warren County	Streetscape	Submitted	-	-	-

FEMA Hazard Mitigation Plans Administration (\$103,500)

Hazard Mitigation plans ensure that counties remain eligible for post-disaster Hazard Mitigation Grant funds. The planning process involves organizing resources and assessing the risks to the communities to develop a sound plan to prevent damage caused by hazards and to lessen the impact and speed of the response and recovery process for both natural and human-caused hazards. The plans also address the communities' critical facilities and what mitigation actions should be put in place to prevent future damage from natural hazards.

Updates for the following counties have been submitted to GEMA:

- Glascock County
- Warren County
- Washington County
- Wilkes County

Updates are underway for the following counties:

- Burke
- ➤ Hancock
- Jefferson
- Jenkins
- Lincoln
- > Taliaferro

City/County Administrators Working Lunch

The City/County Administrators Working Lunch is held on the 3rd Thursday of the 2nd month of each quarter at noon. Meetings were hosted by the City of Harlem (August 16, 2012), the City of Sandersville and Washington County (November 15, 2012), and the City of Waynesboro and Burke County (February 21, 2013). Grant opportunities and other administrative issues were discussed.

HISTORIC PRESERVATION DIVISION (\$19,276 Awarded)

Highlights of the preservation program include the following:

- CSRA RC applied for a Certified Local Government Grant for \$16,276 awarded to the City of Washington for rehabilitation of the North Alexander School historic windows.
- CSRA RC applied for a Garden Club of Georgia grant for \$3,000 awarded to the North Alexander School Association for a Landscape Master Plan for the historic school complex.
- CSRA RC continued assistance with Columbia County and the Columbia County Historical Society with historic preservation opportunities for Appling's protection and historical identification.
- CSRA RC staff nominated the Wadley Gymnasium for a Georgia Trust for Historic Preservation award for rehabilitation.
- RC staff assisted with administration of "Jenkins County Courthouse Preservation Plan" funded by the DNR/Historic Preservation Division with a Georgia Heritage grant.



City of Harlem dedicated its City Clock and Mayor's Memorial at City Hall

- RC Historic Preservation Planner serves on the following boards and committees:
 - o Trustee Ex-Officio of Historic Augusta, Inc.
 - Vice-President of Georgia Alliance of Historic Preservation Commissions
 - o Kettle Creek Battlefield Association
 - Endangered Properties
 Committee of Historic
 Augusta
 - Laney-Walker Bethlehem
 Heritage Trail Committee
- Reviewed 126 early coordination requests or tax incentive project reports from DNR/HPD or consultants.



City of Washington (partner NASA, Inc.) receives two grants for 1897 North Alexander School to rehab windows and develop master landscape plan.

ECONOMIC DEVELOPMENT DIVISION

The Economic Development Division of the Local Government Services Department assists local governments and development organizations with state and federal funding, strategic planning, and project management. Additionally, the Economic Development Division acts as Secretary and Treasurer of both the CSRA Unified Development Council (UDC) and the CSRA Unified Development Authority (UDA).

CSRA Unified Development Council (UDC)



The UDC is a council of the Chambers of Commerce and other economic development organizations throughout the CSRA. The UDC provides a forum for discussion and the joint pursuit of economic marketing, professional training and enrichment, and other special projects. During FY2013, the UDC hosted four events for project managers. The UDC also continues to work on the identification and development of multi-county industrial parks.

CSRA Unified Development Authority (UDA)

The UDA is a joint development authority consisting of 13 counties in the CSRA. This authority serves as a vehicle for local governments and authorities to use for economic development related projects.

Assistance to Local Governments

During FY2013, the Economic Development staff provided project consultation, assistance in application writing, and administration of state and federal funding to local governments. These programs include grants and loans that finance a variety of economic development activities, such as strategic planning, feasibility studies, and public infrastructure improvements to accommodate existing and new businesses.

Fiscal Year 2013 Active Economic Development Grants

Grants Administered in SFY 2013	Grant Amount
OneGeorgia Equity - benefitting CCA	\$ 500,000.00
City of Millen EIP - benefitting CCA	\$ 500,000.00
City of Millen EDA - CCA	\$ 914,000.00
Jenkins County AirGeorgia	\$ 1,174,023.00
Jenkins County EIP Loan - Stitch N Print	\$ 259,192.00
TOTAL GRANTS ADMINISTERED	\$ 3,347,215.00

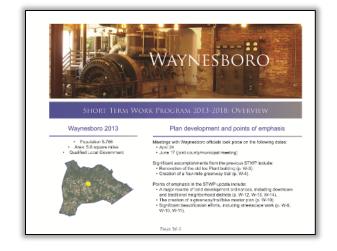


Christian Lentz, AICP, Planning Director Jason Hardin, Regional Planner Martin Laws, Regional Planner

Community Planning

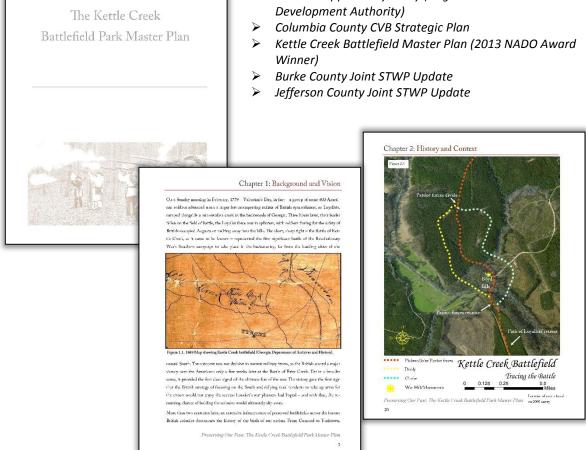
The CSRA RC Planning Department offers a variety of state-mandated, as well as voluntary or supplemental planning services. Under the Georgia State Planning Act, the CSRA Regional Commission conducts reviews of development occurring within a regionally important resource, and conducts reviews of projects considered to have regional impact.

CSRA RC area governments and other quasigovernmental organizations may contract with the Planning Department to prepare comprehensive plans, special area plans, land



use, growth management, community facilities, strategic, and economic development plans and studies. For FY2013, local governments were, or continued to be, assisted through the following projects:

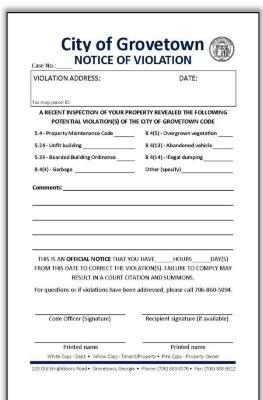
- Southwest Washington Urban Redevelopment Plan 2
- Thomson Urban Redevelopment Plan II
- McBean Opportunity Study (Augusta Economic



Local Government Capacity Building

A plan is of little use if it is not supported by subsequent action. The CSRA RC Planning Department contracts with area-wide local governments to assist in local plan implementation and capacity building. Planning Department staff can engage in a wide range of capacity building projects including: land use and development ordinance preparation, nuisance codes, transportation and recreation-related grant assistance, consultant selection processes, administrative forms and applications, policy and procedures documents, and databases.

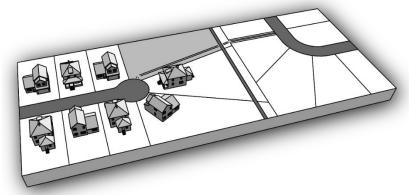




Grovetown Nuisance Ordinance

A sampling of Planning Department assistance projects for FY2013 includes:

- > Town of Dearing Land Development Ordinance
- Grovetown Nuisance Code Administration
- Grovetown Robinson Avenue RFQ/RFP
- Washington Subdivision Regulations



Washington Subdivision Regulations

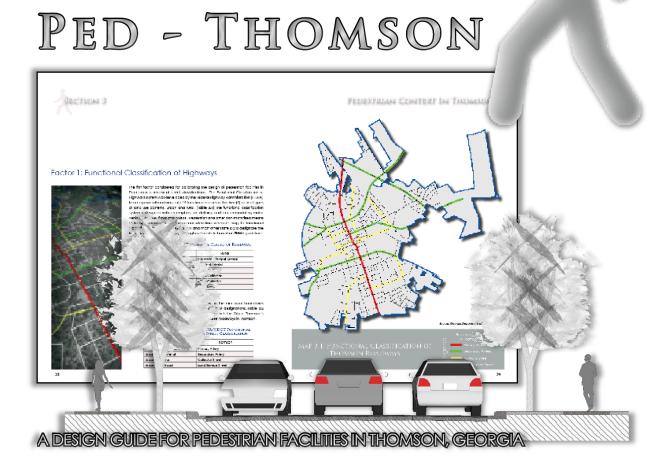
Transportation Planning

The CSRA RC Planning Department remains under contract with the Georgia Department of Transportation to provide a variety of planning services to local governments in the region as well as provide GDOT with information from the region to assist with statewide transportation planning.

For FY2013, the Planning Department worked on the following projects:

- Regional Rural Transit Development Plans
- APBP Bicycle and Pedestrian Facility Webinars
- Ped-Thomson Pedestrian Facility Design Guidelines
- Assistance to Local Governments with the implementation of the 2010 Transportation Investment Act (HB 277)



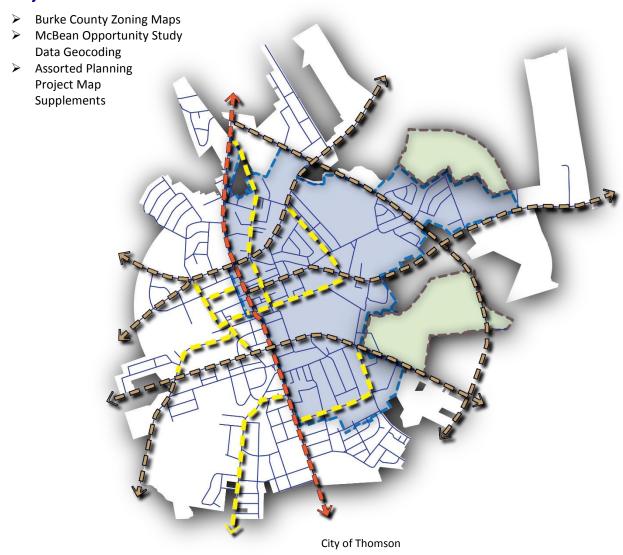


Mapping Services

The Planning Department, in partnership with the Southwest Georgia Regional Commission, performs a variety of duties for CSRA member governments by assisting in data development and mapping analysis. The Department serves as a technical resource for cities and counties in the region and provides cost-effective solutions for building ground-level mapping data that will become critical for future analysis in areas such as E911 emergency response, crime analysis, infrastructure accounting and inventory, and land-use planning. Geographic Information System (GIS) development is beneficial in providing information to increase efficiencies in governmental departments, in providing quality and accurate customer service, and in meeting federal or state regulations (i.e. GASB 34 inventory requirements), and in attaining better ratings with programs such as the National Flood Insurance Plan and Community Rating System.

The CSRA RC Planning Department now uses Adobe Creative Suite programs to further enhance mapping products in support of local plans and ordinances. Enhanced maps provide visual support to local planning initiatives by graphically representing difficult concepts such as transportation networks, greenway infrastructure, connections between buildings and land use, etc.

Projects: FY2013



CSRA BUSINESS LENDING

FISCAL YEAR END REPORT For the Period Ended June 30, 2013



(With Comparison to Previous Years)

LENDING

CSRA Business Lending is an affiliate of the CSRA Regional Commission. The company was started in 1979 by banks and local leaders to assist the business financing needs in the CSRA. The company has financed over \$274 million dollars in business loan projects over the past five years. While the majority of loans CSRA Business Lending makes are in the CSRA, it can now make loans anywhere in the State of Georgia and in seven western South Carolina counties due to expanded lending authority.

CSRA Business Lending provides business loans from \$25,000 to \$5,000,000 through lending arrangements with the U.S. Small Business Administration, the U.S. Department of Commerce, and the U.S. Department of Agriculture. The company is governed by its own Board of Directors, which is appointed by the Regional Commission as required by the state and federal regulations.

Summary of Loan Activity

Loan Volume:	6/30/2011	6/30/2012	6/30/2013
Number of Loans Packaged or Approved	50	41	35
Number Discontinued	3	0	2
Number Carried Forward	47	41	33
CSRA's Portion on Active Loans	\$16,030,569	\$21,679,308	\$21,744,655
Projects Amount on Active Loans	\$41,499,098	\$58,002,021	\$56,977,811
Jobs Created	427	307	258
173			
Type Loan Packaged or Approved:			
SBA 504's	37	33	27
CSRA Direct	0	0	6
SBA 7(a)'s Packaged	1	0	0
Revolving Loan Fund	1	4	0
Rural Loan Fund	5	4	2
Herman Lodge Micro Loan Program	3	0	0

PAST FIVE (5) YEARS SUMMARY – 214 Projects Totaling \$274,651,277 Approved By CSRA (As of 6/30/13) Our Portion \$103,197,820 / Created or Retained 1,425 Jobs

Audit

Audit

Audit

Summary of Financial Performance

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INCOME:	6/30/2011	6/30/2012	6/30/2013
Income CSRA LDC (SBA) (504's, Loan Packaging)	\$702,166	\$638,715	\$781,072
Income CSRA RDA (EDA) (Revolving Loan Fund)	\$120,755	\$112,236	\$107,983
Income CSRA RLA (USDA) (Rural Loan Funds)	\$216,226	\$216,390	\$197,534
Interest Income	\$ 34,765	\$ 20,665	\$ 10,209
TOTAL INCOME	\$1,073,912	\$988,006	\$1,096,798
EXPENSES:			
Depreciation and Amortization	\$ 4,359	\$ 4,678	\$ 2,842
Bad Debt Allowance	\$158,007	\$ 55,042	\$ 28,870
Interest Expense	\$ 31,097	\$ 29,875	\$ 25,982
All Operational Expenses	<u>\$749,366</u>	<u>\$714,875</u>	<u>\$813,831</u>
TOTAL EXPENSES	\$942,829	\$804,470	\$871,525
REVENUES IN EXCESS/(UNDER) EXPENSES	\$ 131,083	\$183,536	\$222,273
TOTAL ASSETS	\$7,465,058	\$7,442,409	\$8,172,836
TOTAL FUND EQUITY	\$4,163,997	\$4,347,533	\$4,598,676

CSRA BUSINESS LENDING

Loan Portfolio Past Due Rates:

	#	# 29 + days	# Modified or	Total	%
	<u>Loans</u>	Past Due	<u>Deferred</u>	Past Due	Past Due
SBA 504's	219	2	2	4	1.8%
CSRA Direct	7	0	0	0	0%
CSRA Rural Loan Fund	28	0	0	0	0%
CSRA Revolving Loan Fund	21	2	1	3	14.2%
CSRA Micro Loan Fund	5	2	0	2	40.0%
TOTAL PORTFOLIO	280	6	3	9	3.2%

Approval by Top 3 Participant Banks:

#	Bank	or Guaranty	<u>Project</u>
7	Synovus	\$2,345,000	\$5,855,525
4	Georgia Bank and Trust	\$713,250	\$1,695,000
3	Queensborough	\$1,248,750	\$2,610,000



Herman Lodge Micro Loan Program



In FY 2005, CSRA Business Lending and the CSRA Regional Commission's Board of Directors honored the late Herman Lodge of Burke County who served as a member of both the CSRA Business Lending Board and RC Board, by renaming the Micro Loan Fund the Herman Lodge Micro Loan Fund.

Mr. Lodge was a civil rights pioneer who served on the Burke County Board of Commissioners and the CSRA Regional Commission for a number of years. In 1994, Mr. Lodge was instrumental in the creation of the Central Savannah River Area Enterprise Community, a federally designated Enterprise Community made up of areas in Burke, Hancock, Jefferson, McDuffie, Taliaferro, and Warren Counties.

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Jeanette Cummings, Director Jackie Harris, Assistant Director

The CSRA Area Agency on Aging (AAA) serves as an action center for aging issues in East Central Georgia by performing intake and assessment, providing case management, managing the Center for Medicare and Medicaid hospital care transition project with three area hospitals, identifying community priorities, allocating and developing resources, building public-private partnerships and connecting CSRA residents to aging solutions that fit their lives.

Major Activities and Subcontracted Services

- The AAA's One-Call "Gateway" to Aging & Disability Resources (706)210-2018 or (866)552-4464
- Home Aid Solutions (care coordination, meals, bathing, dressing and homemaking)
- Disability Services (modifications and assistive devices such as wheelchair ramps and handrails and program referrals)
- Caregiver Support (individual guidance, support groups, training, respite and adult day care)
- Wellness Programs (disease self-management, training for organizers and medication education)
- GeorgiaCares (prescription cost solutions, Medicare and health insurance education)
- Ombudsman Program (preserving residents' rights in long-term care facilities)
- Elderly Legal Assistance (individualized services for low-income seniors)
- > Elder Abuse Prevention (public education about abuse, exploitation, neglect and fraud)
- Nutrition Education (seminars, classes, congregate and home delivered meals services)
- Advocacy (public policy at state and national levels and grassroots legislative issue education)
- Care Transition Program (partnership with University Hospital Augusta, University Hospital Thomson and Jefferson Hospital to provide coaching to hospitalized Medicare Fee-for- Service beneficiaries aimed at reducing 30-day all-cause readmission rates)
- Promoting private-pay options for customers

Program Performance Report for FY2013

- 17,866 Contacts
- 7,888 Unduplicated Clients

Gateway/Aging and Disability Resource Connection

The ADRC (Aging and Disability Resource Connection) provides

a single point of entry for information and referral services for the elderly and disabled populations in the CSRA. It is about connecting clients with appropriate and accurate information, resources and/or services.





Enhanced Services Program Statewide Database

The Enhanced Services Program (ESP) Resource Database is used to strategically collect and distribute information which improves access to services for the elderly and persons with disabilities. Detailed information about services and providers is collected and entered into the database. The information is updated weekly through the use of an updating schedule to ensure timely and accurate data. During the fiscal year, more than 2,000 records were reviewed and updated.



Over 25,000 services and providers listed in the database Access to information and services for the entire state of Georgia Over 3,000 providers in the database serve the CSRA

Offers the ability to search by specific needs, geographic area, hours of operation and fees

Information available for housing options, senior centers, nutrition services, emergency financial assistance, personal care assistance, homemaker services, personal care homes, nursing homes and much more

Education & Resource Specialist available for community and organization presentations

Nutrition Services Program

The AAA's Nutrition Services Program sites to provide **215,344** congregate and to seniors in Central Georgia at a net dollars.



collaborated with 21 home delivered meals cost of \$958,281

FY 2013 Nutrition Services by the Numbers:

	Congregate	Home Delivered	Total
Augusta-Richmond County	31,391	42,084	73,475
Burke County	26,762	11,684	38,446
Glascock Center	4,364	3,186	7,550
Grovetown Center	2,572	2,189	4,761
Hancock Center	5,795	7,012	12,807
Harlem	3,706	1,014	4,720
Jenkins Center	4,518	3,670	8,188
Lincoln Center	7,244	4,143	11,387
Jefferson Center	2,751	5,149	7,900
Sylvania Center	4,852	6,942	11,794
Taliaferro County	5,347	1,629	6,976
Warren County	4,507	3,784	8,291
Washington County	2,626	7,705	10,331
Wilkes Center	5,144	748	5,892
New Bethlehem	2,706	-	2,706
Shiloh Community Center	120	-	120
Total	114,405	100,939	215,344

*Note – All Nutrition Services Incentive Program (NSIP) meals are reported under the home-delivered meals' program.

The AAA also invested in the health of the region's seniors through nutrition education. Along with monthly nutrition education provided to the congregate and home delivered participants, seniors were educated on a wide array of topics and participated in healthy cooking demonstrations. Additionally, in partnership with the University Hospital Dietetic Internship Program, the Nutrition Services and Senior Center Program Manager conducted a study on lactose intolerance. The study resulted in additional calcium options being available for both congregate and home delivered meals. Through these varied community partnerships, the AAA is able to educate both seniors and those who assist seniors.

Caregiver Program

The AAA works closely with many groups and organizations such as the Alzheimer's Association and Community Partners for Parkinson Care to provide family caregivers with information, options, and assistance with accessing and developing programs. Classes are provided to prevent "caregiver burnout" through

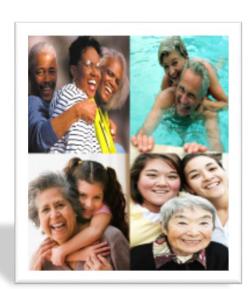


Powerful Tools for Caregivers. After achieving a national certification as a Powerful Tools Master Trainer, the Caregiver Program Manager is directing new class instructors under a grant from the Administration on Aging.

Savvy Caregiver classes are taught with the Alzheimer's Association to empower families serving individuals with dementia or Alzheimer's disease. Programs such as stress management, use of community services and long distance caregiving are also provided. Two support groups are available for caregivers through the agency and hosted by community partners. The Kinship Care Program, which supports grandparents raising grandchildren, also provides two support groups for grandparents providing care. The Caregiver Program hosted the 10th Annual Faith and Aging Conference with about 180 individuals attending. The focus was the development of faith-based partnerships which support seniors and boomers. The theme was "Connecting the Dots." Nationally-recognized speaker Rev. David Apple of Lifeway Ministries in Nashville, Tennessee, delivered the keynote speech.

Partnerships

The AAA works closely with many groups and organizations, including the Rosalyn Carter Institute for Caregiving, and continues to facilitate the CSRA Area Agency on Aging Care-Net which successfully sponsored the Caregiver Awards Luncheon celebrating National Caregivers Month in November 2012. The theme was "The Art of Caregiving." Three caregivers provided touching testimonials. Their inspiring stories reflected their individual journeys as family caregivers. Local hospice providers throughout the CSRA were recognized as it was also National Palliative Care Month. In November, the Care-Net will host this year's awards luncheon entitled "The Art of Caregiving: Grandchildren Celebrating Grandparents." Testimonials from two young



adults raised by their grandparents will highlight the luncheon prior to the award winners being announced. The AAA is an active member of the Georgia Mental Health Coalition for Older Adults.

Elder Rights and Advocacy



The Fifth Annual Elder Rights Conference was held on June 13, 2013 in conjunction with World Elder Abuse Awareness Day at Trinity on the Hill United Methodist Church in Augusta. Pamela B. Teaster PhD, Associate Dean for Research for the College of Public Health and professor and Director of the Graduate Center for Gerontology at the University of Kentucky, was the keynote speaker. Other presenters included Stefanie Carani, investigator with the Crimes Against Persons Unit in the Criminal Investigation Division of the Columbia County Sheriff's Office and Robert D. James, Jr., DeKalb County District Attorney. A panel comprised of Scott Peebles, Division Commander for the Violent Crimes Division of the Richmond County Sheriff's Office and District

Attorney, Ashley Wright along with representatives of Adult Protective Services, Rape Crisis and Sexual Assault and Georgia Legal Services Program completed the day long educational event. Approximately 250 individuals participated. The Sixth Annual Elder Rights Conference is scheduled for Thursday, June 19, 2014 at Trinity on the Hill United Methodist Church in Augusta.

The AAA also partnered with the CSRA Coalition of Advocates for the Aging and St. John Towers to host the annual legislative breakfast on October 26, 2012. Local advocates joined with others from across the state in participating in the "Be There 4 Seniors Rally" on the steps of the Capitol during the legislative session. In addition, the AAA participated in Senior Week at the Capitol where local seniors advocated for a number of aging priorities.

Case Management Program

Case management services promote self-determination, independence and empowerment of seniors. The program currently provides a comprehensive level of care to approximately 500 clients without the use of any Medicaid or Medicare dollars while delaying or preventing nursing home placement (case management continues to share case management functions with the in-home and adult day care service providers). This program enables the agency to admit an estimated 250 additional seniors annually without the use of additional human resource dollars and to provide comprehensive case management to those individuals who need it most. The program's objective is to consistently admit all seniors who are referred for services without placing them on the case management waiting list.

In January 2013, the AAA was informed that its application for the Community-based Care Transitions Program (CCTP) was approved with a two-year agreement with the possibility of a one-year extension. April 1, 2013 marked case management's first official day of Care Transition Intervention (CTI), utilizing the Coleman Model, in partnership with the three community hospitals that participated in the pilot. The Coleman Model was designed to help individuals with complicated care needs and their family caregivers receive specific tools to learn self-management skills that will ensure their needs are met during the transition from hospital to home. The goal is to reduce the hospital 30-day readmission rate 20% by December FY 2013. Health Coaches do this by helping Medicare patients better understand and manage their health, follow-up with their primary care physician, maintain a Personal Health Record and connect with community resources. Fall prevention strategies and the Tailored Caregiver Assessment and Referral (TCARE) remain vital integration tools within the case management process as well as the management of Non-Medicaid Home and Community Based Services. TCARE is a process geared towards assisting case managers with identifying the type and level of caregiver burden and many seniors who are in a nursing care facility due to complications resulting from a fall. The implementation of TCARE, CTI, support services and fall prevention strategies is intended to relieve the stress of caregivers and to keep seniors in the community for as long as it is safe to do so.

Volunteer/Civic Engagement Program

Currently, the AAA has an ongoing volunteer program that boasts 15 active volunteers from diverse backgrounds and professions. During FY2013, the AAA's active volunteers have logged more than 1,005 volunteer hours assisting seniors throughout the CSRA. We are excepting applications for interested volunteers!

On May 8, the AAA hosted the 2013Annual Volunteer Recognition & Awards Luncheon at the Kroc Center Augusta. There were more than 200 participants. Ms. Gail Perkins received the 2013 Clara West Volunteer of the Year Award. The Greater Augusta Diabetes Educators received the 2013 Volunteer Group of the Year Award. Comfort Keepers, a private, home care provider agency, was the recipient of the 2013 Provider of the Year Award.



2013 Annual Awards & Recognition Luncheon

Training a New Generation

The AAA invests in the future by engaging students in volunteer and internship opportunities. Student interns from three local colleges and universities contribute to the success of many AAA programs:

- Dietetic interns work with program manager to provide disease-specific nutrition education at senior center nutrition sites.
- Social work and sociology interns assist with the Aging Disability Resource Center, Wellness, GeorgiaCares and Home and Community-Based Services programs in reporting and providing consumer assistance.



Community Care Services Program (CCSP)

The Community Care Services Program (CCSP) is an income-based Medicaid program that provides inhome services to frail, elderly and disabled individuals at risk for nursing home placement. The CSRA Regional Commission contracts with Sabea, LLC to provide care coordination to Medicaid consumers throughout the region.

During FY2013, the CCSP program served 822 clients in the community instead of a nursing facility, saving over \$12 million Medicaid dollars. Personal Support Services, the most frequently utilized service, was provided to 64% of CCSP consumers followed by the Emergency Response System and Home-Delivered Meals. The monthly average cost of services for CCSP is nearly 1/3 of the cost of a nursing home stay. The CCSP currently has a waiting list of 75 consumers.

Health and Wellness Program

The Health and Wellness staff conducts comprehensive wellness activities such as the Senior Farmer's Market Nutrition Program, Chronic Disease Self-Management Program, and A Matter of Balance. These programs offer older adults opportunities to improve their quality of life through increased access to healthy foods, improved lifestyle management





skills and fall prevention techniques. Health and Wellness activities are based on the premise that a healthy lifestyle is the foundation of good health. The lifestyle choices selected today will influence the lifestyle options available tomorrow.

Quality Improvement

The AAA continues to focus on ways to improve the quality of services for its elderly and disabled populations. The region's 35 subcontractors provide an array of services which are monitored annually for quality assurance to ensure programs meet the state-regulated guidelines. In FY2013, all of the subcontractors were audited and provided a review report. Additionally, the AAA provided training in the following areas: Client's Determination of Need - Revised (DON-R) Assessment, Aging Information Management System (AIMS) Database and Enhanced Services Program (ESP) Resource Database. The AAA's goal is to ensure staff and providers understand the importance of adhering to state-imposed requirements while serving with a "spirit of excellence."

UPCOMING 2014 EVENTS

8:00 a.m. - 4:00 p.m.

Elder Rights Conference @Trinity on the Hill United Methodist Church 1330 Monte Sano Avenue Augusta, Georgia 30904 June 19, 2014

Faith & Aging Conference @ Double Tree Hotel 2651 Perimeter Parkway Augusta, Georgia 30909
September 25, 2014
8:30 a.m. – 3:00 p.m.



Elder Rights and Faith and Aging Conferences are mandatory for senior center directors and/or center representative.

PREAMBLE OF THE CSRA REGIONAL COMMISSION

It is hereby affirmed that the local units of government in the CSRA have many common concerns that transcend their individual borders; the destinies of each unit rest with the interdependent actions of the family of local governments, which comprise the Central Savannah River Area. It is vital to retain local home rule while providing resources to meet area wide challenges beyond the capabilities of individual units; expansion of the concept of multi-county cooperation among units of local governments is an effective means of achieving this vital goal; and cooperation must be fostered in two ways, by strengthening the abilities of local governments to meet individual local needs and by developing an association of local government to meet common regional concerns.

MISSION OF THE CSRA REGIONAL COMMISSION

The mission of the Central Savannah River Area Regional Commission is to provide planning, management and information services to our members in a professional, ethical, cost effective and efficient manner; and to serve as a forum for addressing local government and its citizens' needs.



CSRA Regional Commission 3023 River Watch Parkway, Suite A Augusta, Georgia 30907

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